



Tier 2 COVID-19 Mitigations

Village Buildings To Close

Governor Pritzker and the Illinois Department of Public Health (IDPH) announced Tier 2 COVID-19 mitigation efforts will be implemented in Region 7, the greater Will and Kankakee County areas, beginning Wednesday, November 11. These mitigation efforts include all Tier 1 mitigations plus changes to indoor/outdoor gathering sizes, changes to organized group recreational activities, and the reduction of party sizes at restaurants and bars. For more information, visit the [DCEO web site](#).

As a result of these mitigations, for everyone's health and safety, all Village facilities will close to the public beginning Thursday, November 12. For assistance during this time:

Village Hall

- Please call 815-439-4250 or e-mail utilities@goplainfield.com with questions regarding water service, garbage collection, or new resident service.
- Water bill payments may be submitted via:
 - Drop-off: Payments can be placed in the drop box in the Village Hall parking lot.
 - Mail: Mail your payment in the envelope provided with the bill.
 - Online banking: You can set up the Village of Plainfield as a payee through your online banking software. For payee address use: 24401 W. Lockport Street, Plainfield, IL 60544.
 - Direct debit: The form and instructions for direct debit signup are located on the Village web site, www.plainfield-il.org.
 - Local Banks: Residents can make payments at the following bank drive-through locations: First Midwest Bank, 24509 W. Lockport Street or BMO Harris Bank, 15101 S. Route 59; your payment stub is required.
- Requests for service – such as zoning, floodplain inquiries, and special service area releases – can be submitted by phone at (815) 439-2824 or via e-mail at planning@goplainfield.com.
- Employment applications can be submitted by e-mail, via the drop box located in the Village Hall parking lot, or by the mail/delivery service of your choice.

Law Enforcement Center

- The Police Department will still respond to all high priority/emergency calls and some regular calls for service in person. However, some less critical calls may be handled by telephone report when possible. Dial 911 if you have an emergency. If you have a low priority call for service, please call (815) 436-2341 and an officer will assist you.
- The Records Unit will continue to process payments submitted via the secure drop box, in front of the building, or online. Vehicle impound releases and deliveries should press the call button in the vestibule for assistance.

Public Works/Building Departments

- Requests for Public Works service can be made by phone at (815) 436-3577 or via e-mail at publicworks@goplainfield.com.
- To make a payment, please mail your checks or leave the payment in the drop box located in the Public Works parking lot.
- New construction inspections will continue with specific directions from our inspectors to the trades onsite. Miscellaneous inspections for a roof, siding, and/or fences will also be processed.
- Residents and customers are encouraged to e-mail any documents related to building permits. Please use building@goplainfield.com when sending permit applications and plans. For larger files, please use www.wetransfer.com. During this time, please allow 48 hours to process your request. Our processing time for plan reviews has not changed. Please allow up to 21 business days for residential and commercial permits. Any documents we issue will be done so by email. If you have any questions, please e-mail building@goplainfield.com or call 815-439-2937.

As this situation continues to evolve, we will provide updates. Thank you for your understanding.